Solano Family & Children's Services
Your Child Care & Resource Connection

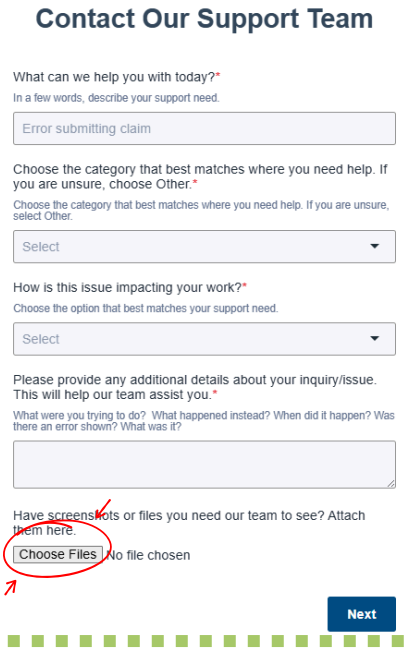
The Buzz

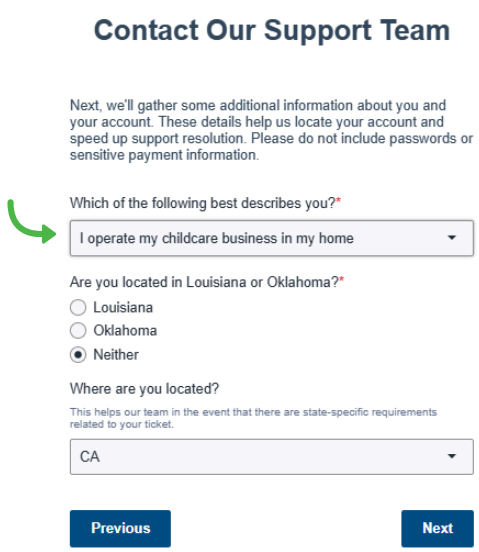
May 2026

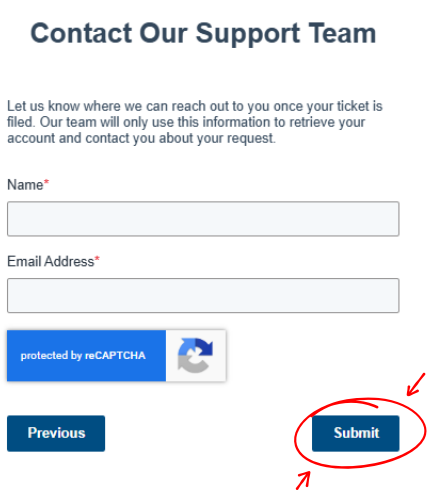
SFCS Food Program

Trouble with KidKare? Let Support Know!

1 **Go to:** https://knowledge.kidkare.com/support-releases/contact-our-support-team







2 ### Chat with Us

Use the **Chat Feature** in KidKare to chat with our support team during Support Hours.

Support Chat Availability:

Monday, Tuesday, Thursday, Friday: 9:00 AM - 5:00 PM CST

Wednesday: 10:00 AM - 4:00 PM CST

3 ### Email Us

1. Email **Support@KidKare.com**
2. In the Email Subject Line, enter the issue you are needing help with
   - Examples: "I need help logging in" or "My claim doesn't look right"
3. In the body of the email, provide as much information as possible to help our Support Team give you a faster and more complete response. Attached images, screen shots, report examples, etc.
4. Provide your name, username, and user type (center, sponsor, provider, etc.)

Reminders

A SPLASH OF FLAVOR

Join us for a fun and refreshing evening focused on infused water! Sip, sample and explore CACFP-friendly ways to make water more exciting for children.

SFCS Conference Room
420E Executive Ct. North, Fairfield

May 18, 2026

6:00 - 7:00 PM

RSVP here

Solano Family and Children's Services
Child and Adult Care Food Program
421 Executive Court, North
Fairfield CA 94534-4019

Web: www.solanofamily.org
www.facebook.com/solanofamily
www.twitter@SolanoFamilyCS

To file a program discrimination complaint, a Complainant should complete a form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/ad3027.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the Complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by: Mail: U.S. Department of Agriculture ,Office of the Assistant Secretary for Civil Rights ,1400 Independence Ave, SW, Washington DC , 20250-9410; or
Fax: (833) 256-1665 or (202) 690-7442; or E-mail: program.intake@usda.gov. This institution is an equal opportunity provider.